

# Business Model

## Inputs



Financial



Intellectual



Manufactured



Social and Relationships



Human



Natural

## Operations

**End-to-end,  
Integrated  
ICT Services  
and Solutions  
Provider**



Outputs

- ▶ Core ICT Services
- ▶ IT Managed and Operational Services
- ▶ Digital Solutions

Outcomes

- ▶ Enabling Environment
- ▶ Digital Transformation
- ▶ Scale and Growth

Value Created

Industry  
**10 Sectors engaged**

Community / Nation

**67%**

Saudization

**19%**

Female workforce

SAR billion

**462**

Local suppliers

**3.36**

Local procurement spending

People

**1,777**

Employees

**100,300+**

Training hours

Partners

**170+**

World-class partners

Shareholders

SAR

**10.02**

Earnings per share

**13%**

Growth in net profits